



# Turn Back Time



## Winter 2006 Newsletter

This is our first newsletter! We will send a newsletter to you on a regular basis to keep you up-to-date on the latest products, procedures, and studies to keep you looking and feeling your best.

In addition to giving you information, we are also interested in hearing from all of you. Attached is our new patient survey. Please fill it out and send it back to us at your earliest convenience. Your feedback is important to us as we intend on using this information to tailor what we do and offer to best suit the needs of our clients. The feedback form is confidential, so please be honest and remember, we cannot do this without your feedback.

## Staffing Changes

Effective November 23<sup>rd</sup>, Rona left *Turn Back Time* to pursue another opportunity. We thank her for her hard work and dedication. We wish her well in her new venture. We all will miss her.

When the office re-opened after the Thanksgiving holiday, Connie joined our staff. Please join us in welcoming her to *Turn Back Time*.

## Referral Program

*Turn Back Time* is offering an exciting opportunity for our existing clients to receive gifts for referring their friends and family. For every person you refer that completes a treatment or procedure, you will receive a \$25 gift certificate that can be used toward your next treatment or procedure of \$250 or more. The more people you refer, the more gifts you will receive.

## New Products

We are launching a new eye care product from the manufacturers of Obagi. ELASTIderm Night Cream promises to restore elastin and collagen within the first two weeks, and sustained results after eight weeks with continuous use.

ELASTIderm Night Cream is the first eye cream clinically proven to reduce wrinkles. We will be adding it to our "eye protocol".



## New Products (cont.)

Recently, I was at the airport going through security. Because of the newer carry-on luggage regulations, security confiscated a brand-new bottle of Obagi Healthy Skin Protection (with the manufacture seal still in place) from my carry-on luggage and threw it away!

Fortunately, I also packed "Sunforgettable" POWDERED Sunscreen with SPF 30, by Colorescience. I was relieved that I had packed a sunscreen product that met airport security carry-on regulations.

We, at *Turn Back Time*, are thrilled to be carrying this product, which is compatible with the Obagi skincare line.

"Sunforgettable" is easy to use, clear, long lasting and weightless. It is safe for all skin types and skin tones. There is no "greasy" sunscreen feeling and you don't have to wait 20 minutes before you go out in the sun. It doesn't rub off on your clothes or burn your eyes. "Sunforgettable" is water-resistant and sweat proof, which makes it ideal for all year-round outdoor activities and sports.



## Holiday Tips

1. The holidays are fast approaching; book your appointments early for your pre-holiday touch ups.
2. If you are like many who find the holidays a stressful time of year, book a relaxing facial.
3. Remember, *Turn Back Time Medispa* also offers gift certificates for your holiday gift giving. The gift certificate would qualify you for our referral program.

Remember to check out our website at [www.turnbacktimemedispa.com](http://www.turnbacktimemedispa.com) for our monthly specials.

We look forward to serving your needs in the coming year and wish you a healthy holiday season.

Your Team at *Turn Back Time Medispa*

## Patient Survey

Thank you for taking the time to complete this survey. Your suggestions and comments will help us better suit your needs. We have made this survey confidential so that you can feel comfortable answering the following questions honestly.

1. Currently, *Turn Back Time Medispa's* office hours are:

Monday	9am-5pm
Tuesday	10am-6pm
Wednesday	10am-6pm
Thursday	Closed
Friday	9am-5pm
Saturday	Closed

Do you like these hours? Yes \_\_\_\_\_ No \_\_\_\_\_

2. What hours would accommodate your needs best, if different than listed above? \_\_\_\_\_

3. Are there any other services you would like made available to you at *Turn Back Time*? List them here:

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

4. What is your overall feeling about the atmosphere at *Turn Back Time*? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

5. Do you have any comments or suggestions for the *Turn Back Time* Staff not asked above? If so, please explain.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

We, at *Turn Back Time MediSpa*, want to thank you again for taking the time to fill out and return this survey to us, as we know how busy schedules can be.

We appreciate your business and want to offer all our clients the best possible experience at *Turn Back Time* and with your feedback we are better able to do so.